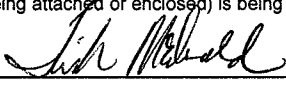


Docket No.: N0484.70080US00
(PATENT)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: John Brian Pickering
Serial No.: 09/670,046
Confirmation No.: 4077
Issued: September 13, 2005
Patent No.: 6,944,592
For: INTERACTIVE VOICE RESPONSE SYSTEM
Examiner: M. Lerner
Art Unit: 2654

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| Certificate of Electronic Filing Under 37 CFR 1.8 | |
| I hereby certify that this paper (along with any paper referred to as being attached or enclosed) is being transmitted via the Office electronic filing system in accordance with § 1.6(a)(4). | |
| Dated: <u>8/3/09</u> | Signature: <u></u> () |


Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Madam:

Attached please find a Power of Attorney document and Statement Under 37 CFR 3.73(b) for the above-referenced patent application, the chain of title for which is identified at line 5 of the spreadsheet attached to the Statement Under 37 CFR 3.73(b).

Dated: 7/16/09

Respectfully submitted,

By 

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